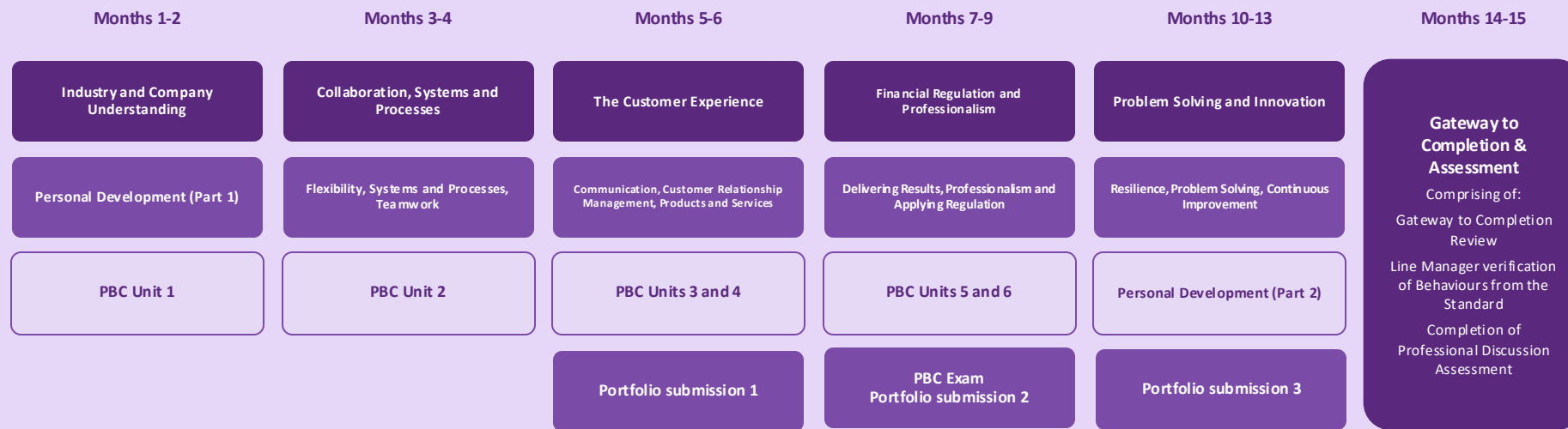


# Level 3 Financial Services Customer Adviser.

## Study mode

Online live: flexible learning that fits busy schedules, with an average of two hours per fortnight of online live training sessions.

## 15-month programme (including Assessments)



**Running throughout:** portfolio development · performance coaching · guided self-study · work-based projects

Every learner also gains access to 4 additional modules

### Generative AI Fundamentals FOUR MODULES

An introduction to working with generative AI effectively, safely and ethically, developed by BPP's expert data scientists.

### Introduction to Sustainability SIX MODULES

Built with sustainability experts xUnlocked, covering fundamental knowledge on sustainability and sustainable working practices.

### Microsoft AI and Security Essentials SEVEN MODULES

A core AI Essentials pathway, then a choice of AI Fundamentals or Security. Microsoft digital badges throughout, with an optional Microsoft Certification.

### Cyber Security THREE MODULES

A practical introduction to why cyber security matters, the most common attack techniques, and the fast-changing digital threat landscape.



## APPRENTICESHIP STANDARD

Financial Services Customer Adviser

## WHAT YOU ACHIEVE

Level 3 Financial Services Customer Adviser Apprenticeship & Chartered Banker Institute – Professional Banker Certificate

## DELIVERED BY

BPP

## TIME COMMITMENT



**15 months** on programme



**36 hours** in online live training sessions, an average of two hours per fortnight



**264 hours** guided self-study via the virtual learning platform and the Chartered Banker site



**1 hour** performance coaching session, every six weeks



**1.5 hour** Gateway & Assessment overview session



**6 hours a week** off-the-job training, on average